

# PRETORIUM TRUST (Co-operative) Limited

## STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:

You, as Short Term Insurance Policy Holder, or prospective policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

**REPRESENTATIVE:** Mrs Liza Grobler  
Number of years employed: 13 Years  
Qualifications: Grade 12, SMK 123, National Certificate Short Term Insurance & Higher Certificate in Short Term Insurance.  
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.  
Key Individual: Sonja Bezuidenhout      Contact No: 012 361 5526      Email address: [liza@pretorium.co.za](mailto:liza@pretorium.co.za)

**INTERMEDIARY:** Pretorium Trust (Co-op) Ltd  
**Physical Address:** Pretorium Building  
40 Ingersol Road  
LYNNWOOD GLEN, 0081  
**Postal address:** PO Box 35797  
MENLO PARK  
0102  
**VAT No:** 434 011 588 2  
**Registration No:** 1949/ 000001/ 24  
**Contact details:**  
Land line: 012 361 5526  
**Email address:** [pretorium@pretorium.co.za](mailto:pretorium@pretorium.co.za)  
Pretorium Trust (Co-op) Ltd is an Authorised Financial Service Provider (License no. 2753) and Registered Credit Provider (NCRCP 228) Legal Status: Registered as a Co-operative in terms of the Co-operatives Act no 14 of 2005 as amended by the Co-operatives Amendment Act 6 of 2013.  
Pretorium Trust (Co-op) Ltd is operating under exemption of FAIS Notice 54 of 2022 in that premiums are collected, but not into a separate bank account. The provisions of the exemption are required to be complied with for the continuation of this.

**COMPLIANCE OFFICER:** Simply Comply (Pty) Ltd  
**Physical address:** 115 Marine Drive  
Schoenmakerskop  
PORT ELIZABETH, 6070  
**Postal address:** 115 Marine Drive  
Schoenmakerskop  
PORT ELIZABETH, 6070  
**Mrs D Julyan**  
**Contact details:**  
Land line: 012 998 7938  
**Email address:** [dawn@legal1.co.za](mailto:dawn@legal1.co.za)  
[info@legal1.co.za](mailto:info@legal1.co.za)

**UNDERWRITER:** DISCOVERY INSURE  
VAT No: 4420256903  
**Physical address:** No 1 Discovery Place  
SANDTON, 2196  
**Postal address:** PO Box 3888  
RIVONIA, 2128  
**Registration No:** 2009/ 011882/ 06  
**FSCA License No:** 43064  
**Contact details:**  
Land line: 0860 751 751  
**Claims Department:** 0860 999 911  
**Email address:** [insureptaintermmediary@discovery.co.za](mailto:insureptaintermmediary@discovery.co.za)

**UNDERWRITER:** HOLLARD VERSEKERAARS BPK  
VAT No: 4450117405  
**Physical address:** 22 Oxford Street  
PARKTOWN, 2000  
**Postal address:** PO Box 87419  
HOUGHTON, 2041  
**Registration No:** 52/ 03004/ 06  
**FSCA License No:** 17698  
**Contact details:**  
Land line: 011 351 5000  
Fax no: 011 351 5001  
**Claims Department:** 087 152 02 08  
**Email address:** [lumunderwriting@lum.co.za](mailto:lumunderwriting@lum.co.za)

**UNDERWRITER:** SANTAM BPK  
VAT No: 444 010 209 5  
**Physical address:** Westend Office Park, 254 Hall St,  
Die Hoewes, CENTURION, 0157  
**Postal address:** PO Box X226  
PRETORIA, 0001  
**Registration No:** 1918/ 001680/ 06  
**FSCA License No:** 3416  
**Contact details:**  
Land line: 0860 558 003 Commercial  
Land line: 0860 726 826 Personal Line  
**Claims Department:** 0860 505 911

**FSCA:**  
**Physical address:** Riverwalk Office Park B  
41 Matroosberg Road,  
ASHLEA GARDENS, 0002  
**Postal address:** PO Box 35655  
MENLOPARK, 0102  
**Contact details:**  
Land line: 012 428 8000  
Fax no: 012 346 6941  
**Email address:** [info@fsc.co.za](mailto:info@fsc.co.za)

**NATIONAL FINANCIAL OMBUD SCHEME SOUTH AFRICA (NFOSA)**  
**Physical address:** 110 Oxford Road Houghton Estate  
JOHANNESBURG, 2198  
**Postal address:** 110 Oxford Road Houghton Estate  
JOHANNESBURG, 2198  
**Contact details:**  
Land line: 0860 800 900  
Website address: [www.nfosa.co.za](http://www.nfosa.co.za)  
**Email address:** [info@nfosa.co.za](mailto:info@nfosa.co.za)

**FAIS OMBUDSMAN:****Physical address:**

Sussex Office Park  
Ground Floor, Block B  
473 Lynnwood Road,  
LYNNWOOD, 0081

**Postal address:**

PO Box 74571  
LYNNWOOD RIDGE, 0040

**Contact details:**

Land line: 012 470 9080  
**Toll Free no:** 0860 324 766  
Fax no: 012 348 3447

**Email address:** [info@faisombud.co.za](mailto:info@faisombud.co.za)

**A copy of our complaints procedure is available on the Pretorium Trust web page: [www.bonuscard.co.za](http://www.bonuscard.co.za)**

**REVEALING NOTICE:**

- Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is payable by insurer.
- Pretorium Trust accepts liability for the Representative's advice, in terms of a contract of employment.
- Pretorium Trust does not own any shares in Discovery, Hollard & Santam and did not receive more than 30 % of the total compensation from them in the past year.
- Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- Contractual agreements with Discovery, Hollard & Santam including certain limitations and conditions are agreed upon within Intermediary agreements without binding powers.
- Pretorium Trust handles Personal Lines Insurance underwritten by Discovery, Hollard & Santam as well as Commercial Insurance underwritten by Santam.
- In case of non-payment the policy will be cancelled with notice.
- Take note - Necessary documentation will be held/stored for 5 years.
- Pretorium Trust complies with the POPI-Act (Please see website for details - [www.bonuscard.co.za](http://www.bonuscard.co.za))
- Please direct all inquiries directly to Pretorium Trust's Insurance Department.

**SANTAM & HOLLARD:**

- A brokerage fee of R28,00 i.r.o Personal Lines and R30,00 i.r.o. Commercial Insurance is payable by the insured.
- Premiums are deducted monthly and premium collections are done by Pretorium Trust directly.

**DISCOVERY:**

- A brokerage fee of R50,00 i.r.o. Personal Lines is payable by the insured.
- Premiums are deducted monthly directly by Discovery with a debit order from the insured's bank account.

**HINT:**

- Do not sign any uncompleted or partly completed forms;
- Complete all forms in ink;
- Keep all documents delivered to you safe;
- Do not allow to be pressured into purchasing the product;
- PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.

**ANNUAL RENEWAL OF POLICY:**

- Policies are reviewed annually.
- Your renewal policy will be sent to you annually before the renewal date. Please contact us if you require advice regarding changes that need to be made on your policy.
- PLEASE NOTE: It is important that you provide the correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

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**If you require further advice, please contact Pretorium Trust's Insurance Department.**

**PRETORIUM TRUST AS INTERMEDIARY HAS:**

- Professional Indemnity cover to the value of R2 500 000.00; and
- A Fidelity Guarantee of R150 000.00

**I hereby declare that I am familiar with the above and have taken note of the information. I also confirm that I received copies of the Statutory Notice and Record of Advice.**

\_\_\_\_\_  
**SIGNATURE:**

\_\_\_\_\_  
**DATE:**

\_\_\_\_\_  
**INITIALS & SURNAME:**

\_\_\_\_\_  
**MEMBERSHIP NO:**

**Complaint procedure:** We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap in writing.