

# PRETORIUM TRUST (Co-operative) Limited

## STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:

You, as Short Term Insurance Policy Holder, or prospective policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

<b>REPRESENTATIVE:</b> Mrs Charlotte Prinsloo	Number of years employed: 14 Years
Qualifications: Grade 12, Dipl AdvMng & National Certificate Short Term Insurance.	
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.	
Key Individual: Sonja Bezuidenhout	Contact No: 012 361 5526      Email address: <a href="mailto:versekering@pretorium.co.za">versekering@pretorium.co.za</a>

<b>INTERMEDIARY:</b> Pretorium Trust (Co-op) Ltd	<b>VAT No:</b> 434 011 588 2
<b>Physical Address:</b> Pretorium Building 40 Ingersol Road LYNNWOOD GLEN, 0081	<b>Postal address:</b> PO Box 35797 MENLO PARK 0102
<b>Registration No:</b> 1949/ 000001/ 24	
<b>Contact details:</b> Land line: 012 361 5526	
<b>Email address:</b> <a href="mailto:pretorium@pretorium.co.za">pretorium@pretorium.co.za</a>	
Pretorium Trust (Co-op) Ltd is an Authorised Financial Service Provider (License no. 2753) and Registered Credit Provider (NCRCP 228) Legal Status: Registered as a Co-operative in terms of the Co-operatives Act no 14 of 2005 as amended by the Co-operatives Amendment Act 6 of 2013.	
Pretorium Trust (Co-op) Ltd is operating under exemption of FAIS Notice 54 of 2022 in that premiums are collected, but not into a separate bank account. The provisions of the exemption are required to be complied with for the continuation of this.	

<b>COMPLIANCE OFFICER:</b> Simply Comply (Pty) Ltd	<b>Mrs D Julyan</b>
<b>Physical address:</b> 115 Marine Drive Schoenmakerskop PORT ELIZABETH, 6070	<b>Postal address:</b> 115 Marine Drive Schoenmakerskop PORT ELIZABETH, 6070
<b>Contact details:</b> Land line: 012 998 7938	
<b>Email address:</b> <a href="mailto:dawn@legal1.co.za">dawn@legal1.co.za</a> <a href="mailto:info@legal1.co.za">info@legal1.co.za</a>	

<b>UNDERWRITER:</b> DISCOVERY INSURE	Registration No: 2009/ 011882/ 06
VAT No: 4420256903	FSCA License No: 43064
<b>Physical address:</b> No 1 Discovery Place SANDTON, 2196	<b>Postal address:</b> PO Box 3888 RIVONIA, 2128
<b>Contact details:</b> Land line: 0860 751 751	
<b>Claims Department:</b> 0860 999 911	
<b>Email address:</b> <a href="mailto:insureptaintermmediary@discovery.co.za">insureptaintermmediary@discovery.co.za</a>	

<b>UNDERWRITER:</b> HOLLARD VERSEKERAARS BPK	Registration No: 52/ 03004/ 06
VAT No: 4450117405	FSCA License No: 17698
<b>Physical address:</b> 22 Oxford Street PARKTOWN, 2000	<b>Postal address:</b> PO Box 87419 HOUGHTON, 2041
<b>Contact details:</b> Land line: 011 351 5000	
Fax no: 011 351 5001	
<b>Claims Department:</b> 087 152 02 08	
<b>Email address:</b> <a href="mailto:lumunderwriting@lum.co.za">lumunderwriting@lum.co.za</a>	

<b>UNDERWRITER:</b> SANTAM BPK	Registration No: 1918/ 001680/ 06
VAT No: 444 010 209 5	FSCA License No: 3416
<b>Physical address:</b> Westend Office Park, 254 Hall St, Die Hoewes, CENTURION, 0157	<b>Postal address:</b> PO Box X226 PRETORIA, 0001
<b>Contact details:</b> Land line: 0860 558 003 Commercial	
Land line: 0860 726 826 Personal Line	
<b>Claims Department:</b> 0860 505 911	

<b>FSCA:</b>	<b>Postal address:</b>	<b>Contact details:</b>
<b>Physical address:</b> Riverwalk Office Park B 41 Matroosberg Road, ASHLEA GARDENS, 0002	PO Box 35655 MENLOPARK, 0102	Land line: 012 428 8000
		Fax no: 012 346 6941
		<b>Email address:</b> <a href="mailto:info@fsc.co.za">info@fsc.co.za</a>

<b>NATIONAL FINANCIAL OMBUD SCHEME SOUTH AFRICA (NFOSA)</b>		
<b>Physical address:</b> 110 Oxford Road Houghton Estate JOHANNESBURG, 2198	<b>Postal address:</b> 110 Oxford Road Houghton Estate JOHANNESBURG, 2198	<b>Contact details:</b> Land line: 0860 800 900
		Website address: <a href="http://www.nfosa.co.za">www.nfosa.co.za</a>
		<b>Email address:</b> <a href="mailto:info@nfosa.co.za">info@nfosa.co.za</a>

**FAIS OMBUDSMAN:****Physical address:**

Sussex Office Park  
Ground Floor, Block B  
473 Lynnwood Road,  
LYNNWOOD, 0081

**Postal address:**

PO Box 74571  
LYNNWOOD RIDGE, 0040

**Contact details:**

Land line: 012 470 9080  
Toll Free no: 0860 324 766  
Fax no: 012 348 3447

Email address: [info@faisombud.co.za](mailto:info@faisombud.co.za)

A copy of our complaints procedure is available on the Pretorium Trust web page: [www.bonuscard.co.za](http://www.bonuscard.co.za)

**REVEALING NOTICE:**

- Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is payable by insurer.
- Pretorium Trust accepts liability for the Representative's advice, in terms of a contract of employment.
- Pretorium Trust does not own any shares in Discovery, Hollard & Santam and did not receive more than 30 % of the total compensation from them in the past year.
- Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- Contractual agreements with Discovery, Hollard & Santam including certain limitations and conditions are agreed upon within Intermediary agreements without binding powers.
- Pretorium Trust handles Personal Lines Insurance underwritten by Discovery, Hollard & Santam as well as Commercial Insurance underwritten by Santam.
- In case of non-payment the policy will be cancelled with notice.
- Take note - Necessary documentation will be held/stored for 5 years.
- Pretorium Trust complies with the POPI-Act (Please see website for details - [www.bonuscard.co.za](http://www.bonuscard.co.za))
- Please direct all inquiries directly to Pretorium Trust's Insurance Department.

**SANTAM & HOLLARD:**

- A brokerage fee of R28,00 i.r.o Personal Lines and R30,00 i.r.o. Commercial Insurance is payable by the insured.
- Premiums are deducted monthly and premium collections are done by Pretorium Trust directly.

**DISCOVERY:**

- A brokerage fee of R50,00 i.r.o. Personal Lines is payable by the insured.
- Premiums are deducted monthly directly by Discovery with a debit order from the insured's bank account.

**HINT:**

- Do not sign any uncompleted or partly completed forms;
- Complete all forms in ink;
- Keep all documents delivered to you safe;
- Do not allow to be pressured into purchasing the product;
- PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.

**ANNUAL RENEWAL OF POLICY:**

- Policies are reviewed annually.
- Your renewal policy will be sent to you annually before the renewal date. Please contact us if you require advice regarding changes that need to be made on your policy.
- PLEASE NOTE: It is important that you provide the correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

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If you require further advice, please contact Pretorium Trust's Insurance Department.

**PRETORIUM TRUST AS INTERMEDIARY HAS:**

- Professional Indemnity cover to the value of R2 500 000.00; and
- A Fidelity Guarantee of R150 000.00

I hereby declare that I am familiar with the above and have taken note of the information. I also confirm that I received copies of the Statutory Notice and Record of Advice.

\_\_\_\_\_  
SIGNATURE:

\_\_\_\_\_  
DATE:

\_\_\_\_\_  
INITIALS & SURNAME:

\_\_\_\_\_  
MEMBERSHIP NO:

**Complaint procedure:** We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap in writing.