

**STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:**

You, as Short Term Insurance Policy Holder, or prospected policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

<b><u>REPRESENTATIVE:</u> Miss Simone Smyth</b>			No of years employed: 3 Years
Qualifications: Grade 12,, RE5, FETC: NQF4 Short Term Insurance			
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.			
Key Person: Anthea Herselman			
I receive 15 % commission on every member's first monthly premium.			
Telno. 012 3615526		Fax no: 0112 36155773	email address: simone@pretorium.co.za
<b><u>INTERMEDIARY:</u> Pretorium Trust (Co-op) Ltd</b>			VAT number: 434 011 588 2
			Registration No: 1949/000001/24
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>	
Pretorium Building	PO Box 35797	Land line: 012 3615526	
40 Ingersol Road	Menlo Park	Fax no: 012 361 5773	
Lynnwood Glen, 0081	0102	Email address: pretorium@pretorium.co.za	
Legal Status: Registered as a Co-operative in terms of the Co-operative Act no 91 of 1981.			
Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Provider (NCRCP 228)			
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<b><u>COMPLIANCE OFFICER:</u></b>			D. Julyan, G. Schiel, B.Engelbrecht
			<b>Simply Comply (Pty) Ltd</b>
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>	
Castle Walk Corporate Park, Block B	Same as	Land line: 012 998 7938	
Cnr Nossob & Swakop Street	physical address	Fax no: 086 636 5217	
ERASMUSKLOOF, 0048		email address: dawn@legal1.co.za	
		info@legal1.co.za	
<b><u>UNDERWRITER:</u></b>			Hollard Insurance Ltd
VAT no: 445 011 740 5			Registration no: 52/03004/06
			FSCA License no: 17698
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>	
115 Marine Drive	115 Marine Drive	Land line: 012 998 7938	
Schoenmakerskop	Schoenmakerskop		
Port Elizabeth	Port Elizabeth	email address: dawn@legal1.co.za	
6070	6070	info@legal1.co.za	
<b><u>UNDERWRITER:</u></b>			Santam Ltd
VAT no: 444 010 209 5			Registration no: 1918/001680/06
			FSCA License no: 3416
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>	
Ground Floor	Private Bag x 226	Land line: 0860 558 003 Commercial	
Westend Office Park	<b>PRETORIA</b>	Land line: 0860 726 826 Personal Line	
254 Hall Street, Die Hoewes	0001	Claims department: 0860 505911	
<b>CENTURION, 0157</b>			
<b>FSCA</b>			
<b><u>Physical Address:</u></b>	<b><u>Postal address:</u></b>	<b><u>Contact details:</u></b>	
Riverwalk Office Park B	P O Box 365655	Land line: 012 428 8000	
Matroosberg Avenue	<b>MENLOPARK</b>	Fax no: 012 346 6941	
<b>ERASMUSRAND</b>	0102	email address: info@fsc.co.za	
0081			

**OMBUDSMAN FOR SHORT-TERM INSURANCE - (For personal claims/complaints)**

<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>
1 Sturdee Avenue 1st Floor Block A ROSEBANK JOHANNESBURG, 2196	P O Box 32334 <b>BRAAMFONTEIN</b> 2017	Land line: 011 726 8900 Share call: 0860 726 890 Fax no: 011 726 5501 email address: info@osti.co.za

**FAIS OMBUDSMAN -**

<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>
Sussex Office Park Ground Floor Block B 473 Lynnwood Avenue <b>LYNNWOOD, 0081</b>	P O Box 74571 <b>LYNNWOOD RIDGE</b> 0040	Land line: 012 470 9080 Toll Free no: 0860 324 766 Fax no: 012 348 3447 email address: info@faisombud.co.za

**A copy of our complaints procedure is available on the Pretorium Trust web page: [www.bonuscard.co.za](http://www.bonuscard.co.za)**

**REVEALING NOTICE:**

- \* Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is recovered. A policy fee of R14,00 i.r.o personal lines and R30,00 i.r.o. commercial insurance is recovered from the insured.
- \* Pretorium Trust accepts liability for the Representative's advice, in terms of contract of employment.
- \* Pretorium Trust does not own any shares in Hollard & Santam and do not receive more than 30 % of the total compensation from them.
- \* Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- \* Contractual agreements with Hollard & Santam including certain limitations and conditions are agreed to with an Intermediary agreement without binding powers.
- \* Pretorium Trust handles Personal- as well as Commercial insurance, underwritten by Hollard & Santam.
- \* Pretorium Trust complies with the popi-Act (Please see website for details - [www.bonuscard.co.za](http://www.bonuscard.co.za))
- \* Premiums are claimed monthly and premium collections are done by Pretorium Trust directly.
- \* In case of non-payment the policy will be cancelled with notice.

**HINT:**

- \* Do not sign any uncompleted or partly completed forms;
- \* Complete all forms in ink;
- \* Safe keep all documents delivered to you;
- \* Do not allow to be pressured in purchasing the product;
- \* PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.
- \* Address all servicing queries to our insurance department.

**RENEWAL OF POLICY (ANNUALLY):**

- \* Policies are reviewed annually based on inflationary adjustments.
- \* Please contact our insurance department should you require assistance in terms of renewal advice, asset depreciation, cover amounts or cover terms.
- \* PLEASE NOTE: It is important that you supply correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

**If you require further advice, please contact Pretorium Trust's Insurance Department.**

**PRETORIUM TRUST AS INTERMEDIARY HAS:**

- \* Professional Indemnity cover for the amount of R2 000 000;
- \* A Fidelity Policy of R150 000.
- \* A Bank Guarantee of R27 007 100,90.

**I hereby declare that I read the above information and that I understand the contents.**

**I also confirm that I received copies of the Statutory Notice and Record of Advice.**

\_\_\_\_\_  
SIGNATURE:

\_\_\_\_\_  
DATE:

\_\_\_\_\_  
INITIALS & SURNAME:

\_\_\_\_\_  
MEMBERSHIP NO:

Complaint procedure: We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap.