

STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:

You, as Short Term Insurance Policy Holder, or prospected policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

| | | | |
|--|---------------------|--|-------------------------|
| <u>REPRESENTATIVE:</u> Mrs Hannelie Spies | | | No of years employed: 0 |
| Qualifications: Grade 12, SMK 123 & National Certificate Short term Insurance | | | |
| Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act. | | | |
| Key Person: Anthea Herselman | | | |
| Telno. 012 3615526 | Fax no: 012 3615773 | email address: versekering@pretorium.co.za | |

| | | |
|--|------------------------------------|--|
| <u>INTERMEDIARY:</u> | Pretorium Trust (Co-op) Ltd | VAT number: 434 011 588 2 |
| | | Registration No: 1949/000001/24 |
| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
| Pretorium Building 40 Ingersol Road Lynnwood Glen, 0081 | PO Box 35797 Menlo Park 0102 | Land line: 012 3615526 Fax no: 012 361 5773 Email address: pretorium@pretorium.co.za |
| Legal Status: Registered as a Co-operative in terms of the Co-operative Act no 91 of 1981. Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Provider (NCRCP 228) Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Provider (NCRCP 228) | | |

| | | | |
|---|-------------------------------------|--|--|
| <u>COMPLIANCE OFFICER:</u> | D. Julyan, G. Schiel, B.Engelbrecht | | |
| | Simply Comply (Pty) Ltd | | |
| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> | |
| Castle Walk Corporate Park, Block B Cnr Nossob & Swakop Street ERASMUSKLOOF, 0048 | Same as physical address | Land line: 012 998 7938 Fax no: 086 636 5217 email address: dawn@legal1.co.za info@legal1.co.za | |

| | | |
|---|---|--|
| <u>UNDERWRITER:</u> | Hollard Insurance Ltd | Registration no: 52/03004/06 |
| VAT no: 445 011 740 5 | | FSCA License no: 17698 |
| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
| 115 Marine Drive Schoenmakerskop Port Elizabeth 6070 | 115 Marine Drive Schoenmakerskop Port Elizabeth 6070 | Land line: 012 998 7938 email address: dawn@legal1.co.za info@legal1.co.za |

| | | |
|---|--|---|
| <u>UNDERWRITER:</u> | Santam Ltd | Registration no: 1918/001680/06 |
| VAT no: 444 010 209 5 | | FSCA License no: 3416 |
| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
| Ground Floor Westend Office Park 254 Hall Street, Die Hoewes CENTURION, 0157 | Private Bag x 226 PRETORIA 0001 | Land line: 0860 558 003 Commercial Land line: 0860 726 826 Personal Line Claims department: 0860 505911 |

| | | |
|--|--|--|
| FSCA | | |
| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
| Riverwalk Office Park B Matroosberg Avenue ERASMUSRAND 0081 | P O Box 365655 MENLOPARK 0102 | Land line: 012 428 8000 Fax no: 012 346 6941 email address: info@fsc.co.za |

OMBUDSMAN FOR SHORT-TERM INSURANCE - (For personal claims/complaints)

| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
|--|--|---|
| 1 Sturdee Avenue 1st Floor Block A ROSEBANK JOHANNESBURG, 2196 | P O Box 32334 BRAAMFONTEIN 2017 | Land line: 011 726 8900 Share call: 0860 726 890 Fax no: 011 726 5501 email address: info@osti.co.za |

FAIS OMBUDSMAN -

| <u>Physical Address:</u> | <u>Postal address:</u> | <u>Contact details:</u> |
|--|--|--|
| Sussex Office Park Ground Floor Block B 473 Lynnwood Avenue LYNNWOOD, 0081 | P O Box 74571 LYNNWOOD RIDGE 0040 | Land line: 012 470 9080 Toll Free no: 0860 324 766 Fax no: 012 348 3447 email address: info@faisombud.co.za |

A copy of our complaints procedure is available on the Pretorium Trust web page: www.bonuscard.co.za

REVEALING NOTICE:

- * Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is recovered. A policy fee of R14,00 i.r.o personal lines and R30,00 i.r.o. commercial insurance is recovered from the insured.
- * Pretorium Trust accepts liability for the Representative's advice, in terms of contract of employment.
- * Pretorium Trust does not own any shares in Hollard & Santam and do not receive more than 30 % of the total compensation from them.
- * Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- * Contractual agreements with Hollard & Santam including certain limitations and conditions are agreed to with an Intermediary agreement without binding powers.
- * Pretorium Trust handles Personal- as well as Commercial insurance, underwritten by Hollard & Santam.
- * Pretorium Trust complies with the popi-Act (Please see website for details - www.bvonuscard.co.za)
- * Premiums are claimed monthly and premium collections are done by Pretorium Trust directly.
- * In case of non-payment the policy will be cancelled with notice.

HINT:

- * Do not sign any uncompleted or partly completed forms;
- * Complete all forms in ink;
- * Safe keep all documents delivered to you;
- * Do not allow to be pressured in purchasing the product;
- * PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.
- * Address all servicing queries to our insurance department.

RENEWAL OF POLICY (ANNUALLY):

- * Policies are reviewed annually based on inflationary adjustments.
- * Please contact our insurance department should you require assistance in terms of renewal advice, asset depreciation, cover amounts or cover terms.
- * PLEASE NOTE: It is important that you supply correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

If you require further advice, please contact Pretorium Trust's Insurance Department.

PRETORIUM TRUST AS INTERMEDIARY HAS:

- * Professional Indemnity cover for the amount of R2 000 000;
- * A Fidelity Policy of R150 000.
- * A Bank Guarantee of R27 007 100,90.

I hereby declare that I read the above information and that I understand the contents.

I also confirm that I received copies of the Statutory Notice and Record of Advice.

SIGNATURE:

DATE:

INITIALS & SURNAME:

MEMBERSHIP NO:

Complaint procedure: We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap.