

**STATUTORY NOTICE TO SHORT TERM INSURANCE POLICY HOLDERS:**

You, as Short Term Insurance Policy Holder, or prospected policy holder, have the right to the following information:

This document serves as confirmation of Personal- and Business details of:

<b><u>REPRESENTATIVE:</u> Mrs Charlotte Prinsloo</b> No of years employed: 10 Years		
Qualifications: Grade 12, Dipl Adv Mng, NQF4 Short Term Insurance		
Qualifications comply with FAIS legislation for Personal Lines and Commercial Insurance as mentioned in the Policy Protection Rules of the Short Term Insurance Act.		
Key Person: Anthea Herselman		
Telno. 012 3615526	Fax no: 012 3615773	email address: versekering@pretorium.co.za
<b><u>INTERMEDIARY:</u> Pretorium Trust (Co-op) Ltd</b> VAT number: 434 011 588 2 Registration No: 1949/000001/24		
<b><u>Physical Address:</u></b> Pretorium Building 40 Ingersol Road Lynnwood Glen, 0081	<b><u>Postal address:</u></b> PO Box 35797 Menlo Park 0102	<b><u>Contact details:</u></b> Land line: 012 3615526 Fax no: 012 361 5773 Email address: pretorium@pretorium.co.za
Legal Status: Registered as a Co-operative in terms of the Co-operative Act no 91 of 1981. Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Provider (NCRCP 228) Pretorium Trust (Co-operative) Limited is an Authorised Financial Service Provider (License NO. 2753) and Registered Provider (NCRCP 228)		
<b><u>COMPLIANCE OFFICER:</u> D. Julyan, G. Schiel, B.Engelbrecht</b> <b>Simply Comply (Pty) Ltd</b>		
<b><u>Physical Address:</u></b> Castle Walk Corporate Park, Block B Cnr Nossob & Swakop Street ERASMUSKLOOF, 0048	<b><u>Postal address:</u></b> Same as physical address	<b><u>Contact details:</u></b> Land line: 012 998 7938 Fax no: 086 636 5217 email address: dawn@legal1.co.za info@legal1.co.za
<b><u>UNDERWRITER:</u> Hollard Insurance Ltd</b> Registration no: 52/03004/06 VAT no: 445 011 740 5 FSCA License no: 17698		
<b><u>Physical Address:</u></b> 115 Marine Drive Schoenmakerskop Port Elizabeth 6070	<b><u>Postal address:</u></b> 115 Marine Drive Schoenmakerskop Port Elizabeth 6070	<b><u>Contact details:</u></b> Land line: 012 998 7938 email address: dawn@legal1.co.za info@legal1.co.za
<b><u>UNDERWRITER:</u> Santam Ltd</b> Registration no: 1918/001680/06 VAT no: 444 010 209 5 FSCA License no: 3416		
<b><u>Physical Address:</u></b> Ground Floor Westend Office Park 254 Hall Street, Die Hoewes CENTURION, 0157	<b><u>Postal address:</u></b> Private Bag x 226 <b>PRETORIA</b> 0001	<b><u>Contact details:</u></b> Land line: 0860 558 003 Commercial Land line: 0860 726 826 Personal Line Claims department: 0860 505911
<b>FSCA</b>		
<b><u>Physical Address:</u></b> Riverwalk Office Park B Matroosberg Avenue ERASMUSRAND 0081	<b><u>Postal address:</u></b> P O Box 365655 <b>MENLOPARK</b> 0102	<b><u>Contact details:</u></b> Land line: 012 428 8000 Fax no: 012 346 6941 email address: info@fsc.co.za

**OMBUDSMAN FOR SHORT-TERM INSURANCE - (For personal claims/complaints)**

<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>
1 Sturdee Avenue 1st Floor Block A ROSEBANK JOHANNESBURG, 2196	P O Box 32334 <b>BRAAMFONTEIN</b> 2017	Land line: 011 726 8900 Share call: 0860 726 890 Fax no: 011 726 5501 email address: info@osti.co.za

**FAIS OMBUDSMAN -**

<u>Physical Address:</u>	<u>Postal address:</u>	<u>Contact details:</u>
Sussex Office Park Ground Floor Block B 473 Lynnwood Avenue <b>LYNNWOOD, 0081</b>	P O Box 74571 <b>LYNNWOOD RIDGE</b> 0040	Land line: 012 470 9080 Toll Free no: 0860 324 766 Fax no: 012 348 3447 email address: info@faisombud.co.za

**A copy of our complaints procedure is available on the Pretorium Trust web page: [www.bonuscard.co.za](http://www.bonuscard.co.za)**

**REVEALING NOTICE:**

- \* Commission of 20 % in respect of Fire and Accident insurance and 12.5% in respect of Motor Vehicle insurance is recovered. A policy fee of R14,00 i.r.o personal lines and R30,00 i.r.o. commercial insurance is recovered from the insured.
- \* Pretorium Trust accepts liability for the Representative's advice, in terms of contract of employment.
- \* Pretorium Trust does not own any shares in Hollard & Santam and do not receive more than 30 % of the total compensation from them.
- \* Please note that Pretorium Trust has an internal conflict of interest policy and is compliant in this regard.
- \* Contractual agreements with Hollard & Santam including certain limitations and conditions are agreed to with an Intermediary agreement without binding powers.
- \* Pretorium Trust handles Personal- as well as Commercial insurance, underwritten by Hollard & Santam.
- \* Pretorium Trust complies with the popi-Act (Please see website for details - [www.bonuscard.co.za](http://www.bonuscard.co.za))
- \* Premiums are claimed monthly and premium collections are done by Pretorium Trust directly.
- \* In case of non-payment the policy will be cancelled with notice.

**HINT:**

- \* Do not sign any uncompleted or partly completed forms;
- \* Complete all forms in ink;
- \* Safe keep all documents delivered to you;
- \* Do not allow to be pressured in purchasing the product;
- \* PLEASE NOTE: Untrue / non-disclosure of relevant facts by yourself can influence the underwriting of your policy in a negative way (repudiation of claims) in case of a claim.
- \* Address all servicing queries to our insurance department.

**RENEWAL OF POLICY (ANNUALLY):**

- \* Policies are reviewed annually based on inflationary adjustments.
- \* Please contact our insurance department should you require assistance in terms of renewal advice, asset depreciation, cover amounts or cover terms.
- \* PLEASE NOTE: It is important that you supply correct information. Failing to do so may result in over- or underinsurance. This can affect claims submitted by you in future.

**If you require further advice, please contact Pretorium Trust's Insurance Department.**

**PRETORIUM TRUST AS INTERMEDIARY HAS:**

- \* Professional Indemnity cover for the amount of R2 000 000;
- \* A Fidelity Policy of R150 000.
- \* A Bank Guarantee of R27 007 100,90.

**I hereby declare that I read the above information and that I understand the contents.**

**I also confirm that I received copies of the Statutory Notice and Record of Advice.**

\_\_\_\_\_  
SIGNATURE:

\_\_\_\_\_  
DATE:

\_\_\_\_\_  
INITIALS & SURNAME:

\_\_\_\_\_  
MEMBERSHIP NO:

Complaint procedure: We gladly accept compliments or complaints. Complaints will be handled with feedback to you asap.